# Strategic Priorities 2022-2025

## PURSUE CENTRE OF EXCELLENCE

## ENGAGE OUR COMMUNITY

## GROW THROUGH INNOVATION

To achieve our Strategic Priorities, our annual tactics will focus on:

- INNOVATION
  INCLUSION
- CUSTOMER SERVICE EXCELLENCE





Learning and growing through sport and fitness.

## Mission

We are dedicated to delivering quality recreation and competitive programs where participants of all ages strive to reach their goals.

#### **SAFTEY**

We strive to ensure our programs and facilities maximize the health and safety of every participant, attending family member, visitor and staff person.

#### **EXCELLENCE**

We focus on continually improving our programs, relationships and capacities as a basis to achieve excellence in all that we do.

### **RESPECT**

We develop and nurture our relationships based on trust and a sense of belonging, ensuring the dignity and individuality of each person.

#### **ENTHUSIASM**

We undertake all our work from a strengths-based, positive and an enthusiastic foundation in enhancing the experiences of each participant and their family, staff member, volunteer and all who we engage with.

